

Yorkshire SA - Winter Competition 2018 - FAQ

Q - What is the cost of an individual entry?

A - £5.00. Payment information can be found on the poolside pass application form at www.yorkshireswimming.org.

Q - Can/Do I need to purchase spectator tickets in advance?

A - Spectator tickets are purchased on the door.

Q - How do I know if you have received my Club's entry?

A - Every entry received is acknowledge by email. If you have not had an acknowledgement after 1 week please email entries@yorkshireswimming.org .

Q - How do I purchase a coach(es) pass?

Q - Are poolside passes from the Championships valid for the Winter Competition of the same year?

A - Poolside passes from the Championships are not valid for the Winter Competition. Please use the form available from Yorkshire SA website - www.yorkshireswimming.org to order poolside passes for the Winter Competition. Payment information is included on the form.

Q - Please can you explain the reason for the age cut-off date for this competition?

A - This competition uses 'Age on last day of competition' from the Swim England licensing conditions for the meet.

Q - Is the competition open to swimmers who are not a member of a Yorkshire SA club?

A - The competition is open to members of Yorkshire SA clubs only. A list of Yorkshire SA clubs can be found in the Annual Handbook.

Q - Can swimmers enter using 'time trial' entry times?

A - This is a licenced, level 2 meet. Only times from British swimming rankings can be used to enter.

Q - Why can't I download my Club's swimmers into SPORTSYSTEMS Entry Manager?

A - Please review the SPORTSYSTEMS knowledgebase (helpdesk.sportsys.co.uk) for help with this. If the knowledgebase article does not help please email helpdesk@sportsys.co.uk .

Q - I can't download a swimmer into Entry Manager because they are moving Clubs. Please can you allow extra time in these circumstances?

A - Please contact Swim England - Membership Services to expedite the Club change and ensure that the moving process is started in plenty of time to allow you to meet the Closing Date.

Q - Can we enter a swimmer whose membership form has been sent to Swim England but we don't have a membership number yet?

A - Please contact Swim England - Membership Services to expedite the registration process. If a swimmer does not have any times in Rankings they will not be able to enter the Winter Competition.

Q - A swimmer's time is not available on Rankings - can I put NT (no time) in the entry file?

A - Please contact British swimming rankings, and/or the Club that held the competition, to arrange to have the time added to Rankings. Only swimmers with a qualifying time on British swimming rankings database by the Closing Date can enter the Competition. No entries can be accepted after the Closing Date and no exceptions for missing Ranked times can be made. See also next FAQ.

Q - Can you enter a swimmer manually for me?

A - I'm sorry I am unable to enter swimmers on behalf of your club. Please contact British swimming rankings, and/or the Club that held the competition, to arrange to have any missing times added to Rankings. Entries are accepted only from SPORTSYSTEMS Entry Manager (*.sez) export files. See also preceding FAQ (above).

Q - I've discovered some entries that I forgot to include in the entry file I sent you - can you accept them?

A - As long as the Closing Date has not passed please find the original entry file you downloaded from Yorkshire SA website and double click it. This will create a new (separate) folder in Entry Manager. Make the extra entries and export them and send me the second exported file and a report with a note that they are additional entries. You will also need to send another payment.

Q - Can I change the entry times as the swimmers have improved their ranked times for events I've already entered them for?

A - As long as the Closing Date has not passed please re-open the entries and update the times by following the instructions in Entry Manager > Help > Contents > Entries Help > Amend Entries. If you have already sent me an entry file, please send me the updated export file explaining that the updated file should be used - not the one you originally emailed me.

Q - Why has a swimmer been rejected?

A - A swimmer will be rejected if there is no time (NT) in the submitted entry file or the submitted time does not meet the qualifying standard.

Q - Why didn't you warn me that a swimmer will be rejected so I could update the entry file?

A - I am unable to check your entry files. Checking entries is the responsibility of the swimmer's Club.

Q - Our club website reads in the SPORTSYSTEMS Entry file and after all entries have been collected online, the website creates the SPORTSYSTEMS file to send in. Is this OK?

A - If you use other software to prepare your Club's entries the data may not be valid against the meet conditions and/or the file may not import correctly into the main SPORTSYSTEMS meet program. For either of these reasons your Club's entry may not be accepted.

Q - My swimmer has potential place on a British Swimming camp which clashes with the Competition. Can I receive a refund if he/she is offered a place?

A - Please contact Yorkshire SA Swimming Committee/Competition Manager for an individual decision on your specific circumstances.

Q - Can a Para swimmer (with an IPC classification) enter the Winter Competition?

A - The Yorkshire SA Winter Competition is an open meet promoted by the County. All swimmers, including Para swimmers, have to meet the minimum qualifying time standards in order to enter the meet. There is no separate provision for Para swimmers. The North-East Region Para-Swimming Championships at Harrogate Hydro on 23rd September 2018 is available for Para Swimmers see ...

<http://asaner.org.uk/welcome-to-disability-swimming-in-the-north-east/disability-swimming-championship-information/>.

Q - A swimmer has been missed off from the Draft Programme/Session Start List.

A - Please check with your Club that the swimmer's entry was submitted. If the entry was not included in your club's submitted entries you will not be able to swim the event. If the entry was included please ask your Club Entry Sec. to contact entries@yorkshireswimming.org

Q - A swimmer is ill/injured and won't be able to attend - can we receive a refund?

A - We require a letter/exemption note from your swimmer's Doctor/Specialist for this to be granted.

Q - Where can I get help with SPORTSYSTEMS Entry Manager?

A - Help for SPORTSYSTEMS Entry Manager is available from the Help option in the programme or from the SPORTSYSTEMS help desk at <http://helpdesk.sportsys.co.uk/> .